# **REPORT FOR:** CABINET

Date of Meeting:	13 March 2014
Subject:	Strategic Performance Report – Quarter 3
Key Decision:	No
<b>Responsible Officer:</b>	Tom Whiting, Corporate Director of Resources
Portfolio Holder:	Councillor Paul Osborn, Portfolio Holder for Communications, Performance and Resources
Exempt:	No
Decision subject to Call-in:	Yes
Enclosures:	Appendix 1 – Strategic Performance Report

## **Section 1 – Summary and Recommendations**

This report summarises Council and service performance for Quarter 3 against key measures and draws attention to areas requiring action.

#### **Recommendations:**

That

- 1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;
- 2. Cabinet note the report and identify any changes it wishes to see in future reports.

HarrowCOUNCIL LONDON

### **Reasons: (For recommendation)**

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

# Section 2 – Report

## Introductory paragraph

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council's vision and corporate priorities and identify corrective action where necessary.

## **Reporting Format**

The Strategic Performance Report is arranged to correspond with the <u>Corporate Plan for 2013-15</u>.

The Corporate Scorecard, which forms part of this report, places an increased emphasis on outcomes for the resident and service user, i.e. what benefit or difference they will experience. Since outcomes may change relatively slowly over time, more of the measures are annual or even biennial and therefore not updated each quarter. For simplicity, these are shown only in the quarter in which they become available.

The report at Appendix 1 provides the following content:

#### Council wide progress in the Quarter

Summaries of -

- Council-wide and Directorate progress in the Quarter
- Progress with major projects in the Transformation Programme
- Progress against the Council's Equality Objectives

# Performance Summary for each Corporate Priority (as originally established in the Corporate Plan) and the Efficient and Effective Organisation perspective

• Summary for key performance indicators on the Corporate Scorecard

• An analysis of progress against each red indicator in the "key challenges" section

Corporate Scorecard in full

#### **Options considered**

None.

## **Legal Implications**

None specific.

#### **Financial Implications**

The Financial Implications are set out in the Appendix to the report.

#### **Performance Issues**

The report deals in detail with performance issues.

#### **Environmental Impact**

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

### **Risk Management Implications**

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

#### **Equalities implications**

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

#### **Priorities**

The report deals with the delivery of all Priorities.

# **Section 3 - Statutory Officer Clearance**

Name:	Steve Tingle	X	on behalf of the Chief Financial Officer
Date:	13 February 2014		
Name:	Matthew Adams	X	on behalf of the Monitoring Officer
Date:	13 February 2014		

## **Section 4 – Performance Officer Clearance**

Name	Alex Dewsnap	Χ	Divisional Director Strategic
Date:	7 February 2014		Commissioning

# Section 5 – Environmental Impact Officer Clearance

		on behalf of the
Andrew Baker	X	Corporate Director
		(Environment &
11 February 2014		Ènterprise)

# Section 6 - Contact Details and Background Papers

**Contact:** Martin Randall, Senior Professional, Corporate Performance and Planning, Business Intelligence, 020 8424 1815

## **Background Papers:**

Corporate Plan 2013-15

Call-In Waived by the Chairman of Overview and Scrutiny Committee

[Call-in applies]